



# SAFE DEAL



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# Behaviour Change

Support

At work you need both social (E.g. from managers, supervisors & peers) and physical support (e.g. the necessary resources) to function safely and healthily.

Q: What type of support do you get to help you work safely? Could anything be done to improve the support you have at work?

Support

Behaviour Change



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♥

# Safety Culture

Don't Walk By

**Q:** Can you give an example of when you've praised someone for behaving safely?

If you see unsafe behaviour, the perpetrators involved should be approached and their attention drawn to the risks. Safe and healthy behaviours should be recognised and rewarded.

Safety Culture  
Don't Walk By

♥  
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# Leadership

## Just Culture

Organisations develop an atmosphere of trust where errors are openly discussed, and incidents & near misses are reported without fear of blame. Although reckless behaviours should not be tolerated, there is no individual blame.

Q: Do you think the organisation is fair in apportioning blame when things go wrong? Can you give me an example of where the organisation dealt with an incident fairly/unfairly?

Leadership  
Just Culture

