

Musculoskeletal Disorders (MSD) Tool

Case Studies

May 2023



An increasing number of organisations, both in the UK and overseas, are proactively using the Musculoskeletal Disorders (MSD) Tools to measure and gain a deeper understanding of their workers' health and wellbeing. Trusted and employed by organisations of all sizes across various industry sectors, the MSD Tools have garnered widespread adoption. Customers consistently report significant benefits from using the tools, including enhanced employee engagement and commitment to health and safety, a notable reduction in workplace accidents, cost savings, and the demonstration of effective leadership.

The following case studies highlight the experience of two companies in utilising the online versions of the MSD Tools to improve manual handling assessments and reduce accidents and incidents.

The client



Spire Healthcare Ltd is a top employer in the UK's private healthcare sector. Known for its supportive work environment and focus on professional growth, Spire Healthcare offers rewarding opportunities to over 15,000 employees, of which more than 8,000 are healthcare professionals. On average, they complete up to 100 MSD assessments every year.

Reason for using the MSD Tools

The primary reason for choosing to use the online versions of the MSD tools was to streamline and expedite the manual handling assessments conducted by the manual handling trainers at Spire Healthcare, and in doing so aimed to make the assessment process quicker and easier.

Benefits of using the MSD Tools

Since implementing the online MSD tools, Spire Healthcare has experienced significant benefits. The tools have enabled them to effectively track trends related to musculoskeletal disorders and implement control measures to reduce accidents and incidents. They described the tool as “massively helpful” in achieving these outcomes.

Satisfaction with the Online MSD Tools

Spire Healthcare is already using the online MSD tools and finds them easy to use and understand. The tools provide support to trainers in completing assessments and offer valuable recommendations. Based on their positive experience, they would recommend these tools to other organisations. “They are easy to use, easy to understand, they support trainers in completing assessments and give out recommendations.”

Advice for other organisations

Staff at Spire Healthcare found that the online MSD tools are excellent resources to utilise with trainers. After an initial training session on tool usage, trainers find them easy to understand and use.

Overall, the online MSD tools have proven to be a valuable asset for Spire Healthcare, aiding in the management of manual handling assessments and the reduction of associated risks. The tools have enabled the organisation to track trends, implement control measures, and reduce accidents and incidents. Their positive experience and recommendations highlight the effectiveness and ease of use of these tools for other organisations in similar circumstances.

The client

Turners (Soham) Ltd is a well-established organization in the UK. With over 50 staff, Turners (Soham) is a leading employer in the logistics and transportation industry. Known for its commitment to excellence, the company offers a dynamic and supportive work environment.



Reason for using the Online MSD Tools

Turners (Soham) Ltd made the decision to use the online versions of the MSD tools to inform and provide consistency in their risk assessments. They recognised the importance of adopting a standardised approach to managing musculoskeletal disorder (MSD) risks and believed that the online tools would help them achieve this objective.

Benefits of using the MSD Tools

According to their feedback, the MSD tool “has helped identify key aspects of risk that should be addressed through preventative or mitigation measures.” By addressing these risks, organisations can enhance their operations and reduce overall risk levels.

Satisfaction with the Online MSD Tools

The Health and Safety Manager at Turners (Soham) Ltd. explains that the online MSD tools are “very simple to use and can quickly provide insight into areas of risk.” This emphasises the ease of use and the prompt provision of risk insights that the online MSD tool offers. It indicates a high level of satisfaction with the tools.

Advice for other organisations

Organisations are encouraged to “give it a try.” The MSD tool is described as “very simple to use and can quickly provide insight into areas of risk.” This highlights the user-friendly nature of the tools and their ability to facilitate prompt risk identification.

Overall, Turners (Soham) Ltd has benefited from using the online MSD tools. The positive recommendation and advice indicate that the tool is user-friendly and can offer valuable risk insights for other organisations considering implementation.

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